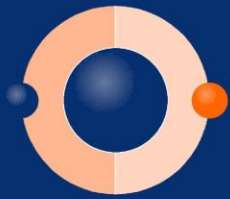


CASE STUDY



**TOTAL
EXCELLENCE
CENTRE**

NUCLEAR INDUSTRY GETS LEADERSHIP BOOST FROM TOTAL EXCELLENCE CENTRE

THERE'S A SPARK IN EVERYONE...WE CAN FIND IT

Situation

Urenco operates in a pivotal area of the nuclear fuel supply chain which ends with the sustainable generation of electricity for consumers around the world. Their principal activity is the provision of a service to enrich uranium to provide fuel for nuclear power utilities.

The nuclear industry, as a whole, is preparing for a period of significant growth and if Urenco are to continue to be highly successful it is important that they have a high performing workforce and a strong leadership team. Total Excellence Centre were chosen by North West based Urenco UK Limited, to help them achieve this objective.

The Approach

Urenco carried out a number of focus groups and undertook a 360° feedback exercise to identify their development needs. From this they created an organisational development strategy and leadership standards to support the company business plan. Following a full day's induction with Urenco learning about the business Total Excellence Centre started to work in partnership with Urenco to develop a programme.

The Programme

The programme is based around eight learning events, delivered over 12 learning days and includes two work-based assessments.

The programme was successfully launched to potential delegates with a series of leadership events aimed at gaining their commitment

Delegates may choose their time of learning over the next two years to fit in with their work commitments. Successful candidates will be awarded an ILM (Institute of Leadership and Management) Level 3 Award. The 360° feedback process set a benchmark against which further training will be assessed in order to judge its effectiveness.

Results

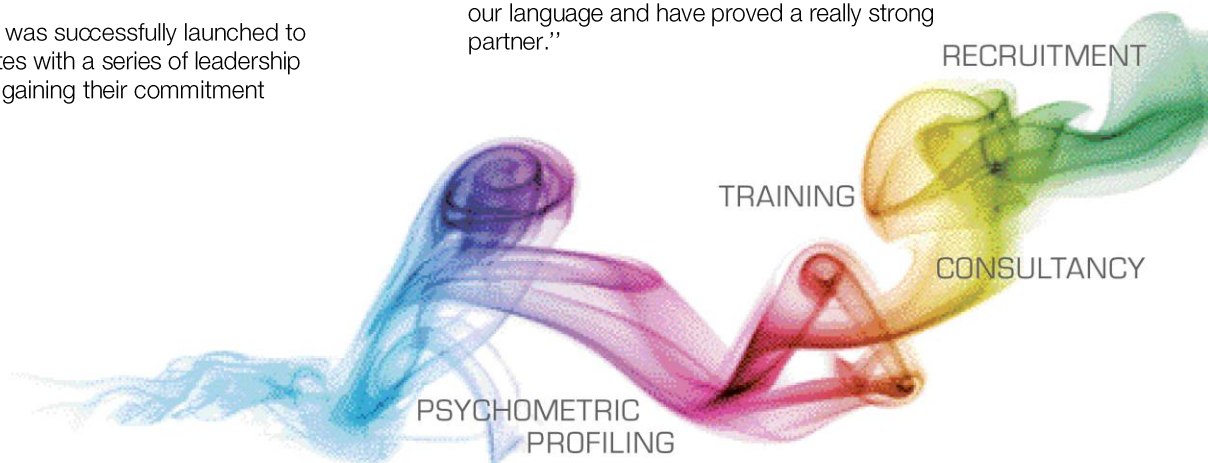
The training is a major step forward in ensuring that Urenco has a team of strong leaders who can make sure the business continues to be highly successful.

By providing a high calibre tailor made leadership programme Urenco has been able to successfully get the commitment from the whole of the leadership team.

The programme will help the business meet its objectives and provide a qualification which is aligned to a national standard. The leadership team will continue to be monitored and challenged on individual performance and some leaders will undertake two further levels of the award as appropriate.

What did the client say

A delighted Steve Ball, Head of HR and Organisational Development at Urenco UK Ltd, said: "The team at Total Excellence Centre spoke our language and have proved a really strong partner."



Contact us on 0844 815 4817 or www.totalexcellencecentre.com